

# Course Objectives

*Upon completion of the course, participants should be able to:*

- Discuss the History and Purpose of Risk Management
- Examine and Apply Health Care Standards and Regulations
- Identify Methods to Mitigate Risk Exposure in a Clinical Setting
- Review and Explain Environmental and Occupational Risk Exposures
- Apply Risk Control Techniques to Reduce Patient Errors and Increase Safety
- Complete a Reportable Adverse Event Form Based on a Scenario of Facts
- Utilize Quality Improvement Techniques and Tools
- Itemize the Elements of Medical Malpractice, Liability and Negligence, Insurance and Claims Handling
- Utilize the Five Steps in Risk Management Process to Reduce Safety Errors and Improve Quality Care
- Apply the Five Steps in the Risk Management Process to a Set of Facts: Identify Errors; Determine Negligence; Develop Specific Interventions to Reduce Safety Errors; and, Identify How the Organization Would Measure and Monitor Intervention Efforts.

# Faculty Members

Kathryn Hyer, PhD, MPP  
Course Director  
Associate Professor, School of Aging Studies  
Director, Training Academy on Aging at FPECA  
University of South Florida

Leilani Kicklighter, RN, ARM, MBA, CPHRM, LHRM  
Course Coordinator  
THE KICKLIGHTER GROUP

Kim Adams, RN, MSN, LHRM  
Adams & Associates of North Florida, Inc

Deborah Afasano, BSN, RNC, CDONA, RAC-CT, LHRM  
Director of Clinical Services  
Florida Health Care Association

Keith Becker, CPCU, ARM  
Senior Vice President  
SE Zone Healthcare Practice Leader  
Marsh USA

Robert Booth, MPH, CIH, LHRM  
Vice President  
Clinical Healthcare Risk, Environmental, and Infection Control Services  
Oncore, Inc.  
Formerly with:  
Occupational Safety and Health Care Administration  
Food and Drug Administration

Roberta Carroll, MBA, CPCU, CPHRM, LHRM  
Senior Vice President  
Healthcare Risk Management Consulting Service  
Aon Healthcare

Isabelle Conti-Smith, RN, LHRM  
Risk Manager  
St. Anthony's Hospital

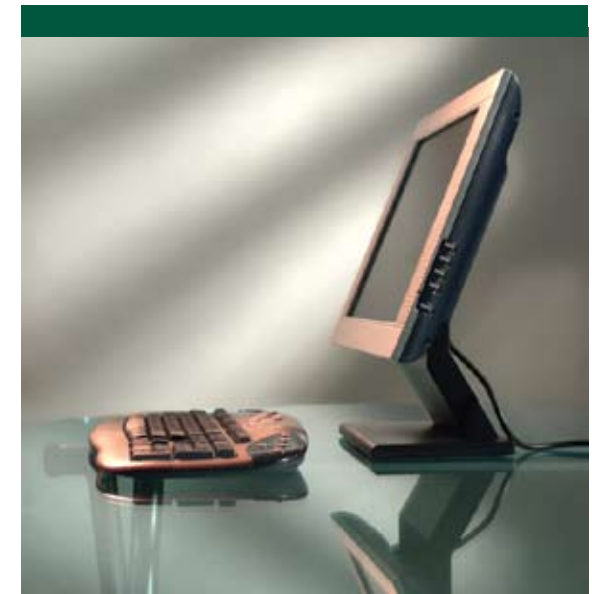
Jan J. Gorrie, Esq.  
Buchanan Ingersoll & Rooney PC

Gregory P. Holder, JD, MBA  
Circuit Judge  
Hillsborough County

Elaine Richard, RN, MS  
Retired Ex. Director of  
EverCare, Florida

Jay Wolfson, DrPH, JD, LHRM  
Professor  
Director, Florida Health Information Center  
Director, Suncoast Center for Patient Safety Evaluation and Research  
Co-Director, Consortium for Law and Medicine,  
USF / Stetson University  
Associate Director, National Patient Safety Center of Inquiry, VHA

# Online Health Care Risk Management certificate program



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*Jointly Sponsored by:*  
University of South Florida  
College of Medicine  
and the  
Training Academy on Aging  
at the Florida Policy Exchange  
Center on Aging in the  
School of Aging Studies



## Course Description

This online certificate course is designed to prepare healthcare professionals, including physicians and nurses, and others for positions as Risk Managers in health care settings. A special unit is included to meet the risk management needs of long-term care facilities.

### Accreditation

#### Physicians

This activity has been planned and implemented in accordance with the Essential Areas and Policies of the Accreditation Council for Continuing Medical Education (ACCME) through the joint sponsorship of the University of South Florida College of Medicine and the Training Center on Aging at FPECA. The University of South Florida College of Medicine is accredited by the ACCME to provide continuing medical education for physicians.

The University of South Florida College of Medicine designates this education activity for a maximum of 120 AMA PRA Category 1 Credits™. Physicians should only claim credit commensurate with the extent of their participation in the activity.

#### Nurses

The University of South Florida College of Nursing is accredited as a provider of continuing nursing education by the American Nurses Credentialing Center's Commission on Accreditation. This activity is for 144 contact hours.

## Course Outline

Unit Topics accompanied with online chat sessions:

1. Overview of Health Care Risk Management
2. Statutes, Regulations, Case Law and Standards that Affect Healthcare
3. Florida Statutory Reporting Requirements
4. Risk Identification
5. Risk Analysis
6. Patient Safety
7. Communication as a Loss Prevention Tool
8. Claims Management
9. Risk Financing, Insurance and Contracts
10. Application of the Risk Management Process in Clinical Settings
11. Long Term Care: Embracing Health Care Risk Management
12. Employment Practices & Organizational Liability
13. Monitoring and Evaluation of the Risk Management Program

## Registration Information

**ONLINE REGISTRATION AT**  
**[www.cme.hsc.usf.edu/hcrm](http://www.cme.hsc.usf.edu/hcrm)**

**Program Fee • \$1,100.00**

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*Meets the Florida Agency for Health Care Administration's Licensure Criteria for Educational Programs*



*Weekly Interactive Lectures and Conference Calls with Risk Management Experts*

*Revised in 2008 to Comply with the Risk Management Handbook for Health Care Organizations, 5th Edition*

#### From one of our students...

*"This course is an incredible academic resource for those of us who are inclined to study on a web-based platform. Each topic was covered thoroughly... This course provided me with new functional knowledge in the field of risk management."*

Nabil El Sanadi, M.D.  
Florida Board of Medicine